



PRODUCT SPECIFICATION

LCD Android Board
HD-3399F

Version: V2.1

Update History

| Version | Release time | Description |
|---------|---------------|--|
| V2.1 | Oct.13,2023 | 1. Update content layout. 2. System version update from Android 10 to Android 11. |
| V1.1 | Aug. 30, 2023 | First official release. |

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Chapter I Product description

I. Overview

3399F is a well-built all-in-one motherboard, using Rockchip RK3399 (dual core cortex-A72 big core plus four quad-core Cortex-A53 little core) six core, 64-bit CPU, equipped with Android 11 solution. Frequency is up to 1.8GHz. Use Mail- T864 GPU, support 4K H.265 hard decode. Support IR remote, Wi-Fi, RJ45 and other rich interfaces to make the product more versatile. It is widely used in advertising, interactive all-in-one, security, medical, transportation, finance, industrial control and other intelligent control fields, which can accelerate product development cycle.

Due to its hardware platform and Android's intelligent characteristics, when it is necessary to perform human-computer interaction and network device interaction, it can be used on the smart terminal motherboard, which can become your best choice.

II. Features

- High performance. The RK3399 chip use CPU equipped with Android 11 system, which is faster and more powerful. The main frequency can be as high as 1.8GHz. Compared with the common single-core, dual-core and quad-core solutions in the market, the performance have qualitative leap, capable of playing various formats of high-definition video screens, and capable of handling complex interactive operations.
- High stability. RK3399 Android integrated board, in hardware and software, add it own unique technology to ensure the stability of the product can make the final product 7 * 24 hours unattended.
- High integration. RK3399 Android integrated board integrates Ethernet, EDP, Wi-Fi, power amplifier, USB expansion port, IR remote control function, HDMI, LVDS, backlight control, microphone and other functions, greatly simplifying the overall design.
- High scalability. Six USB ports (Two USB 3.0, Four USB 2.0), 3 serial ports + 1 expandable debug serial port, five IO expansion ports can expand more peripheral device.
- High definition. Largest support 3840*2160 4K decode; support various LVDS / EDP / HDMI OUT/HDMI IN interfaces (optional TF expansion port) LCD screen and cropping screens of various sizes and resolutions.
- Perfectly support multiple mainstream touch screen functions such as multi-point infrared touch, multi-point capacitive touch, multi-point Nano film touch, multi-point acoustic wave touch, multi-point optical touch, etc.

Chapter II Specifications

I . Basic parameters

1. Hardware parameters

| Hardware specifications | |
|-------------------------|---|
| CPU | RK3399 highest 64 bit high performance CPU, Frequency up to 1.8 GHz; 1.Dual Cortex-A72 big-core + Quad Cortex-A53 little-core 64-bit CPU 2.Build in low energy consumption MCU Cortex-M0 |
| GPU | Quad Cortex ARM Mali-T864 high performance GPU |
| RAM/ Storage | Standard 2GB+32GB, 4GB+32GB,4GB+64GB |
| Network | Adaptive 100M / 1000M Ethernet; Support 2.4G/5G Wi-Fi, support Wi-Fi 802.11b/g/n protocol Built-in WCDMA, EVDO, 4G full Netcom, support voice calls |
| Image rotation | Support manual rotation of 0 degrees, 90 degrees, 180 degrees, 270 degrees |
| Display interface | 1 * LVDS interface (single / dual, 6-bit / 8-bit) ,support 7"-108" display screen 1080P 60HZ output, support 3.3V / 5V / 12V power supply 1 HDMI2.0 interface; Support 1080P 60HZ/120 HZ, 4K*2K 60HZ output Support dual screen simultaneous display function, can directly drive interface EDP interface screen with multiple resolutions Onboard backlight control supports 12V backlight power supply |
| HDMI in or TF | 1 HDMI IN or 1 TF card |
| Audio | Support standard left and right channel line output |
| Power amplifier | 2 outputs (8 ohms, 5 watts dual audio amplifier output) |
| Microphone | Differential MIC input |
| Touch screen | Support USB multi-point infrared touch, multi-point capacitive touch, multi-point Nano film touch, multi-point acoustic wave Touch, multi-point optical touch and more. |
| RTC | Built-in real-time clock function |
| USB | 2 USB 3.0, 4 extended USB 2.0 |

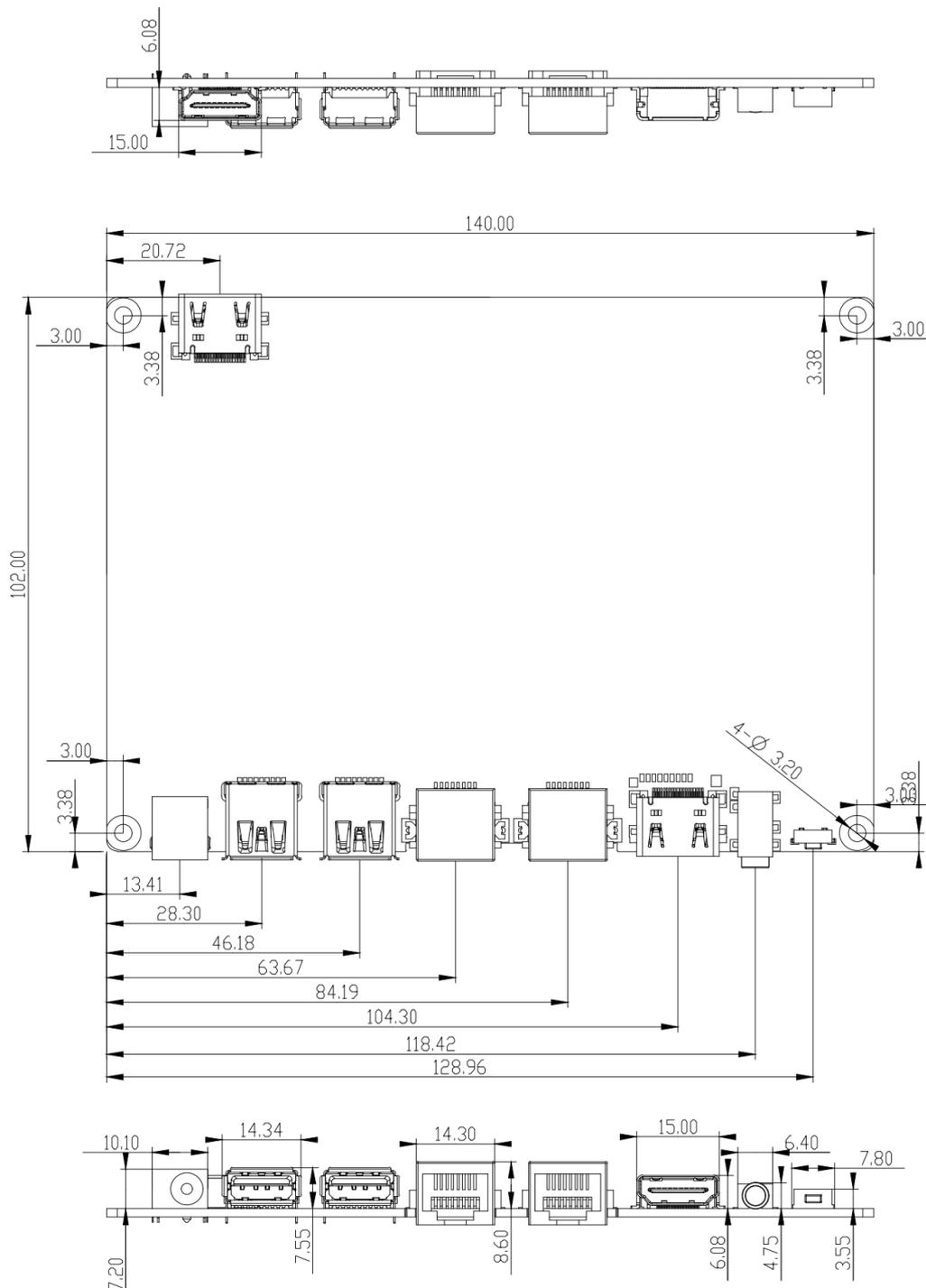
| | |
|---------------|--|
| Infrared | Infrared receiver, support infrared remote control function |
| LED | 1*power status LED(green),1*system LED(green blinking in default) |
| Button | 1*upgrade key |
| Serial port | 1*RS232, 1*TTL/RS232, 1*TTL/RS485, 1*DEBUG |
| IO port | 4 KIO ports, support 5 IO input and output control, can be used as key scanning control |
| MIPI Camera | 30pin FPC interface, Largest support 1300w Camera |
| Power Adapter | Input: AC100-240V.50-60HZ, Output: DC12V 1.5A (Requires surge voltage less than 18V and ripple voltage less than 100mV) |
| Storage Humid | 10%~90% RH |
| Storage Temp | -40°C~70°C |
| Work Temp | -20°C~70°C |

2. Software parameters

| Software specifications | |
|--|--|
| Operating system | Android 11 |
| Audio | MP3,WMA,WAV, APE, FLAC, AAC, OGG,M4A,3GPP and other formats |
| Video | Support AVI (H.264、DIVX、DIVX、XVID) , rm, rmvb, MKV (H.264、DIVX、DIVX、XVID) , WMV, MOV, MP4 (.H.264、MPEG、DIVX、XVID) , DAT (VCD format) , VOB (DVD format) , PMP,MPEG, .MPG, , FLV (H.263, H.264) , ASF , TS, TP, 3GP, MPG etc. and other 30 kinds of formats |
| Image | Support various image formats such as JPG、BMP、PNG |
| System comes with application software | APK Installer, Email, Calculator, Browser, Recorder, Calendar, Settings, Clock, Video Player, Search, Contacts, Gallery, Download, Camera, Music, Explorer, etc. |
| Language | Support multi-language |
| Input | Standard Android keyboard with optional third-party input method |
| System Management | Original ecological Android system, open root permissions, and can customize product development |
| | Real-time remote monitoring, system crash self-recovery, unattended 7 * 24 hours |
| | Support OTA remote upgrade; support U disk upgrade |
| | Support boot animation definition |
| | Support server / stand-alone mode switching |
| | Support Wi-Fi hotspot |
| System watchdog | Support software watchdog |

II. Product size specifications

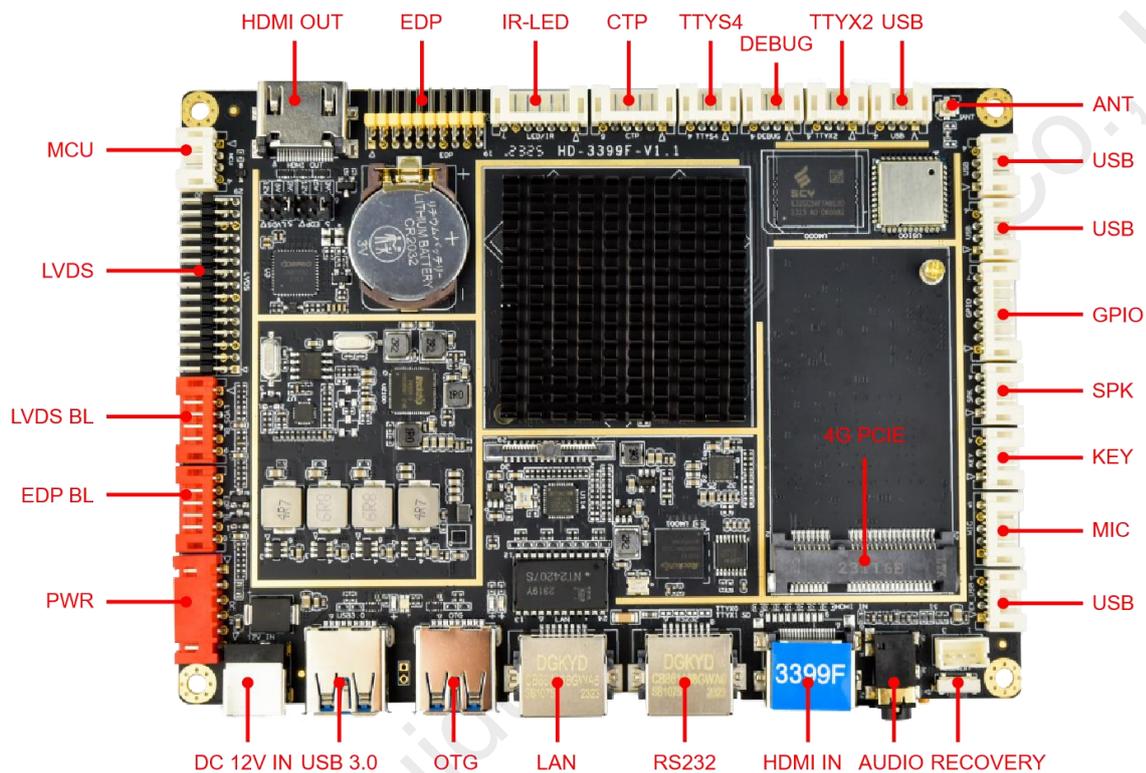
1. Bare board size specification, unit: mm (mm)



Screw hole specifications: $\phi 3.5\text{mm} \times 4$

PCB board thickness: 1.6mm ± 10%

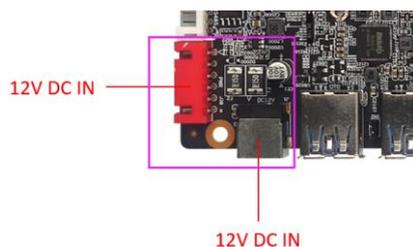
III. Product interface diagram



IV. Interface parameter description

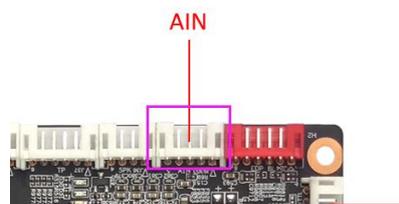
1. PWR/DC (power input) interface

It adopts 12V DC power supply and only allows the board subsystem to be powered from the DC socket and power socket.



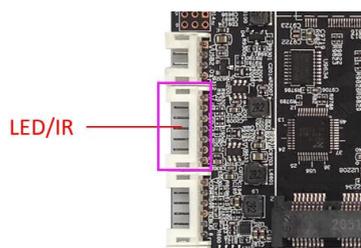
| No. | Definition | Attributes | Description |
|-----|------------|------------|-----------------------|
| 6 | 12V | Input | 12V Input |
| 5 | 12V | Input | 12V Input |
| 4 | GND | Ground | Ground |
| 3 | GND | Ground | Ground |
| 2 | 5VS | Input | Standby 5V Input |
| 1 | STB | Output | Standby signal output |

2. AIN (MIC) interface and definition



| No. | Definition | Attributes | Description |
|-----|------------|------------|---------------------|
| 1 | GND | Ground | Ground |
| 2 | MIC | Input | MIC input |
| 3 | RIN | Input | Right channel input |
| 4 | GND | Ground | Ground |
| 5 | LIN | Input | Left channel input |

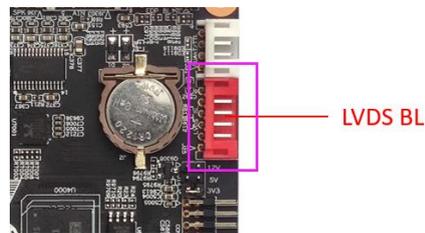
3. LED/IR (Remote control) interface and definition



| No. | Definition | Attributes | Description |
|-----|------------|------------|-------------|
|-----|------------|------------|-------------|

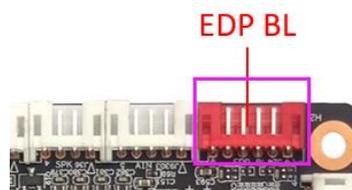
| | | | |
|---|-----|--------|----------------------|
| 1 | RED | Output | Red light |
| 2 | 3V3 | Power | 3V3 Output |
| 3 | GRN | Output | Green light |
| 4 | IO | Output | Remote signal output |
| 5 | IR | Input | Remote signal Input |
| 6 | GND | Ground | Ground |
| 7 | 3V3 | Power | 3V3 Output |

4. LVDS BL (LVDS backlight) interface



| No. | Definition | Attributes | Description |
|-----|------------|------------|------------------------------|
| 1 | GND | Ground | Ground |
| 2 | GND | Ground | Ground |
| 3 | ADJ | Output | Backlight brightness control |
| 4 | EN | Output | Backlight enable control |
| 5 | 12V | Power | 12V output |
| 6 | 12V | Power | 12V output |

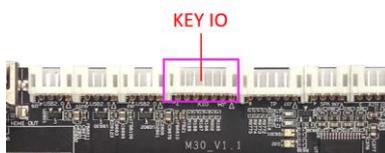
5. EDP BL (EDP backlight) interface and definition



| No. | Definition | Attributes | Description |
|-----|------------|------------|------------------------------|
| 1 | GND | Ground | Ground |
| 2 | GND | Ground | Ground |
| 3 | ADJ | Output | Backlight brightness control |
| 4 | EN | Output | Backlight enable control |

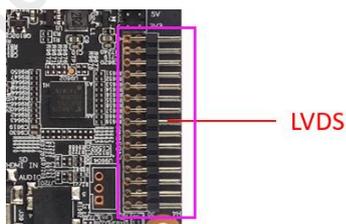
| | | | |
|---|-----|-------|------------|
| 5 | 12V | Power | 12V output |
| 6 | 12V | Power | 12V output |

6. KEY interface (Spare)



| No. | Definition | Attributes | Description |
|-----|------------|------------|-------------|
| 1 | GND | Ground | Ground |
| 2 | K5 | K5 | K5 |
| 3 | K4 | K4 | K4 |
| 4 | K3 | K3 | K3 |
| 5 | K2 | K2 | K2 |
| 6 | K1 | K1 | K1 |
| 7 | 3V | Power | 3V output |

7. LVDS interface and definition



General LVDS interface definition, support single / dual, 6/8 / 10-bit 1080P LVDS screen. The screen voltage can be selected through a jumper cap, and it can be selected to support 3.3V / 5V / 12V screen power supply.

In order to avoid burning boards and screens, please note the following:

1. Please confirm whether the screen specification book screen supply voltage is correct, whether the board's corresponding power supply can meet the maximum working current of the screen.
2. Please use a multimeter to confirm that the power supply selected by the jumper cap is correct.
3. When connecting the 6 / 8-bit LVDS screen cable, install it near pin1.

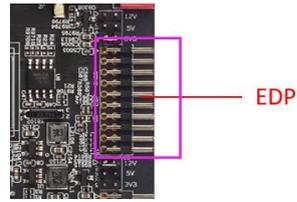
| No. | Definition | attributes | Description |
|-----|------------|------------|-----------------------------|
| 1 | VCC | Power | 3.3V/5V/12V optional output |
| 2 | VCC | | |
| 3 | VCC | | |
| 4 | GND | Ground | Ground |
| 5 | GND | Ground | Ground |
| 6 | GND | Ground | Ground |
| 7 | RX00- | Output | Odd 0- |
| 8 | RX00+ | Output | Odd 0+ |
| 9 | RX01- | Output | Odd 1- |
| 10 | RX01+ | Output | Odd 1+ |
| 11 | RX02- | Output | Odd 2- |
| 12 | RX02+ | Output | Odd 2+ |
| 13 | GND | Ground | Ground |
| 14 | GND | Ground | Ground |
| 15 | RX0C- | Output | Odd Clock- |
| 16 | RX0C+ | Output | Odd Clock+ |
| 17 | RX03- | Output | Odd 3- |
| 18 | RX03+ | Output | Odd 3+ |
| 19 | RX10- | Output | Even 0- |
| 20 | RX10+ | Output | Even 0+ |
| 21 | RX11- | Output | Even 1- |
| 22 | RX11+ | Output | Even 1+ |
| 23 | RX12- | Output | Even 2- |
| 24 | RX12+ | Output | Even 2+ |
| 25 | GND | Ground | Ground |
| 26 | GND | Ground | Ground |
| 27 | RX1C- | Output | Even Clock- |
| 28 | RX1C+ | Output | Even Clock+ |
| 29 | RX13- | Output | Even 3- |
| 30 | RX13+ | Output | Even 3+ |

8. EDP Interface and definition

This interface is a common EDP screen interface, in the form of 10 * 2 double row pins, can optional 3.3V/5V/12V screen power supply.

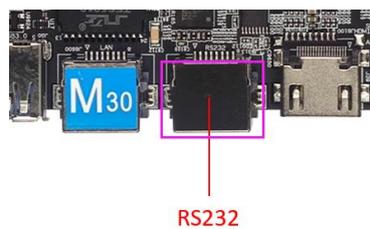
In order to avoid burning boards and screens, please note the following:

Confirm that the screen specification book screen supply voltage is correct and whether the board's corresponding power supply can meet the screen's maximum working current.



| No. | Definition | Attributes | Description |
|-----|------------|------------|-------------------------------|
| 1 | PVCC | Power | output |
| 2 | PVCC | Power | output |
| 3 | GND | Ground | Ground |
| 4 | GND | Ground | Ground |
| 5 | D0- | output | True Signal Link Lane 0 |
| 6 | D0+ | output | Complement Signal Link Lane 0 |
| 7 | D1- | output | True Signal Link Lane 1 |
| 8 | D1+ | output | Complement Signal Link Lane 1 |
| 9 | D2- | output | True Signal Link Lane 2 |
| 10 | D2+ | output | Complement Signal Link Lane 2 |
| 11 | D3- | output | True Signal Link Lane 3 |
| 12 | D3+ | output | Complement Signal Link Lane 3 |
| 13 | GND | Ground | Ground |
| 14 | GND | Ground | Ground |
| 15 | AUX- | output | True Auxiliary Channel |
| 16 | AUX+ | output | Complement Signal Link Lane 0 |
| 17 | GND | Ground | Ground |
| 18 | GND | Ground | Ground |
| 19 | GND | Ground | Ground |
| 20 | GND | Ground | Ground |

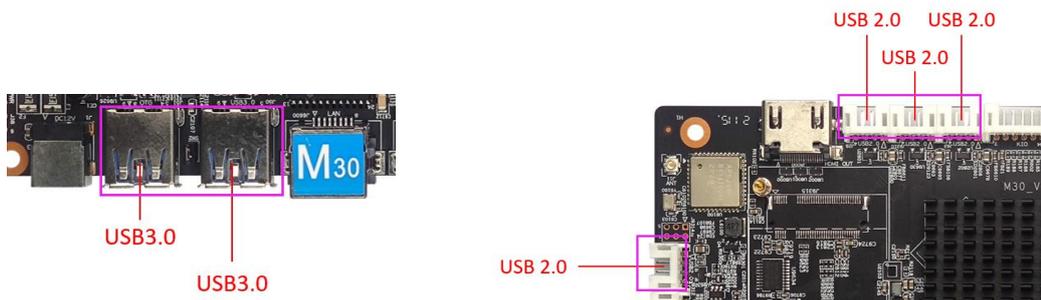
9. RJ45 RS232 (Serial port)



| NO. | Definition | Attributes | Description |
|-----|------------|------------|-------------|
| 1 | TXA | output | TX |
| 2 | RXA | input | RX |

| | | | |
|---|-----|--------|--------|
| 3 | TXB | output | TX |
| 4 | NC | NC | NC |
| 5 | GND | Ground | Ground |
| 6 | RXB | input | RX |
| 7 | NC | NC | NC |
| 8 | NC | NC | NC |

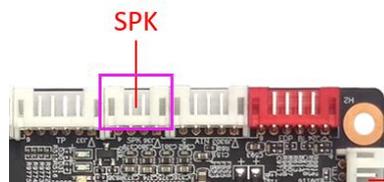
10. USB Interface and definition



The board has 2 USB 3.0 standard interfaces, 4 build-in USB2.0 sockets for peripheral expansion.

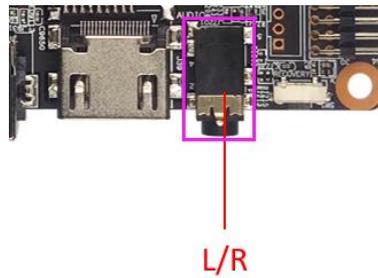
| NO. | Definition | Attributes | Description |
|-----|------------|----------------|-------------|
| 1 | 5VS | Power | 5V output |
| 2 | DM | Input / output | DM |
| 3 | DP | Input/output | DP |
| 4 | GND | Ground | Ground |

11. SPK (Power amplifier) interface

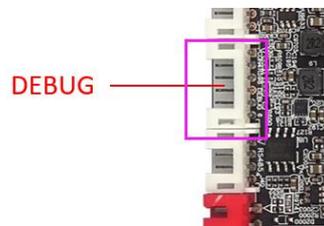


| NO. | Definition | Attributes | Description |
|-----|------------|------------|-----------------|
| 1 | P-L | Output | Left channel+ |
| 2 | N-L | Output | Left channel- |
| 3 | N-R | Output | Right channel- |
| 4 | P-R | Output | Right channel + |

12. L/R (Audio) 3.5 interface and definition

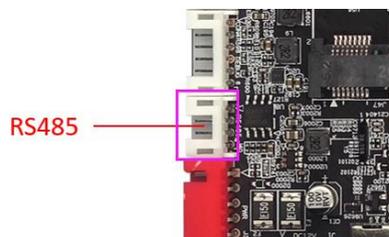


13. DEBUG interface (Spare)



| NO. | Definition | Attributes | Description |
|-----|------------|------------|-------------|
| 1 | 3V3 | Power | 3.3V output |
| 2 | TX | Output | TX |
| 3 | RX | Input | RX |
| 4 | GND | Ground | Ground |
| 5 | IO | Output | IO |
| 6 | IO | Output | IO |

14. RS485 interface and definition

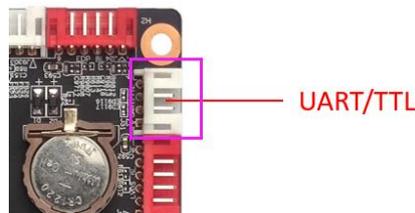


1 group of 485 communication interface, which can support common 485 interface equipment on the market. The level of the interface is 5V. If the level of the connected interface is higher than 5V, there must be an isolation circuit or a level conversion circuit, otherwise the main control and equipment will be burned out.

1. Whether the voltage of the 485 interface matches.
2. Whether the connection of 485A and 485B wires is correct.

| NO. | Definition | Attributes | Description |
|-----|------------|------------|-------------|
| 1 | 5V | Power | 5V Output |
| 2 | A | Output | TX |
| 3 | B | Input | RX |
| 4 | GND | Ground | Ground |

15. UART/TTL interface and definition



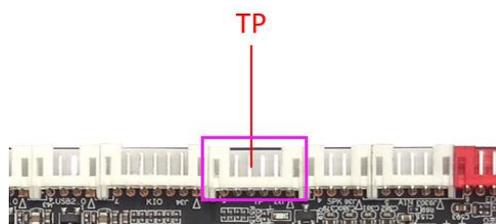
1 set of ordinary two-wire serial ports, which can support common serial devices on the market. The level of the serial ports is 0V to 3.3V. If the level of the connected serial port is higher than 3.3V, there must be an isolation circuit or a level conversion circuit, otherwise the main control and equipment will be burned out.

Precautions:

1. Whether the TTL serial port voltage matches. Cannot directly connect to MAX232, 485 devices.
2. Whether the TX and RX connections are correct.

| NO. | Definition | Attributes | Description |
|-----|------------|------------|-------------|
| 1 | 3V3 | Power | 3V3 Output |
| 2 | TX | Output | TX |
| 3 | RX | Input | RX |
| 4 | GND | Ground | Ground |

16. TP (Touch screen interface) and definition



| NO. | Definition | Attributes | Description |
|-----|------------|----------------|-------------|
| 1 | 3V3 | Power | 3V3 Output |
| 2 | SCL | Input / output | I2C Clock |
| 3 | SCA | Input / output | I2C Data |
| 4 | INT | Input / output | Interrupt |
| 5 | RST | Input / output | Reset |
| 6 | GND | Ground | Ground |

17. Other interfaces

| | | |
|--------------------|--------------------------|---|
| Ethernet interface | RJ45 interface | Support 100M/1000M adaptive wired network |
| TF | TF card holder | Standard TF card interface definition |
| HDMI IN | Standard interface | Support HDMI input, Largest support 1080P |
| HDMI OUT interface | Standard interface | Support HDMI output, largest support 4K*2K |
| 3G/4G | PCI-E Standard interface | Support multiple Mini PCI-E 3G/4G modules |
| SIM card port | Standard interface | Support various formats (depending on 3G/4G module) |

Chapter III Communication Methods

I . Wi-Fi Update Program

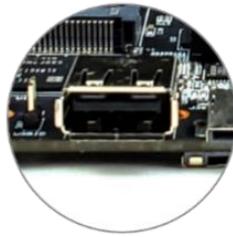


II. U-disk update program



U-disk update programs

Support Interstitial & memory expansion



III. TF Card Update Program



TF card update programs

Support Interstitial & memory expansion

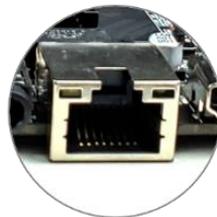


IV. Ethernet cable to Update

LAN or Internet

Network cable connection

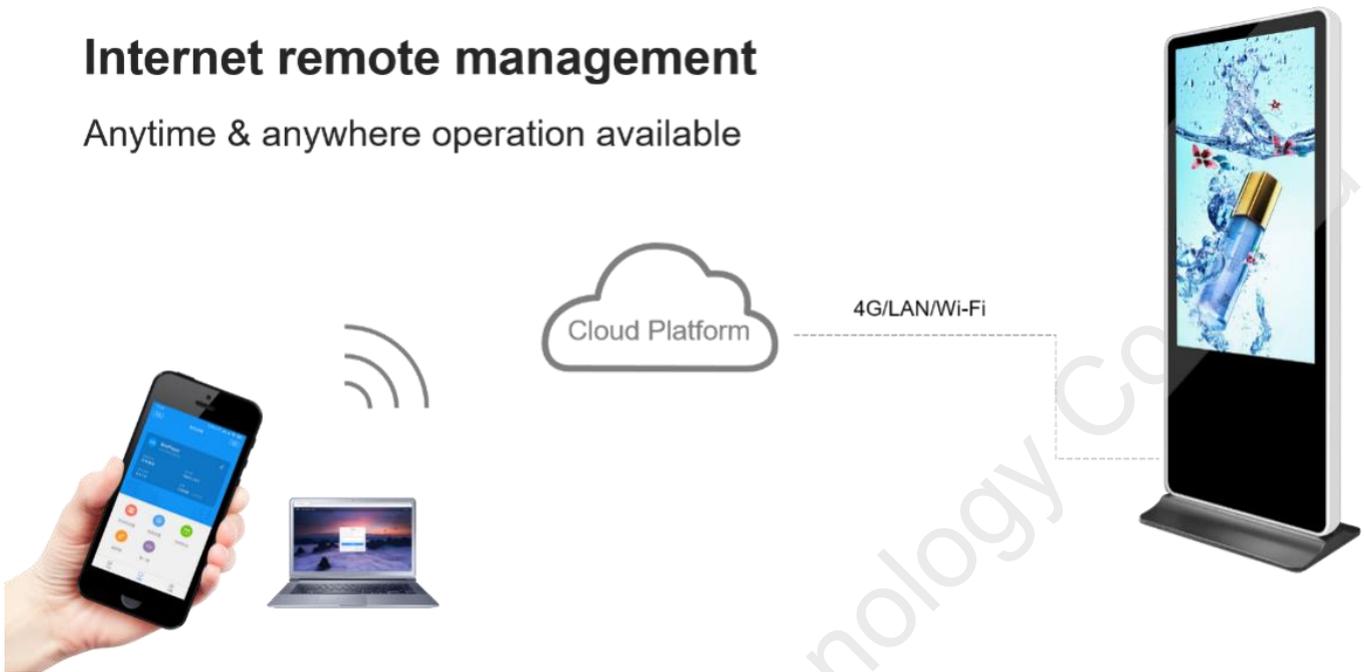
LAN & Internet integrated management



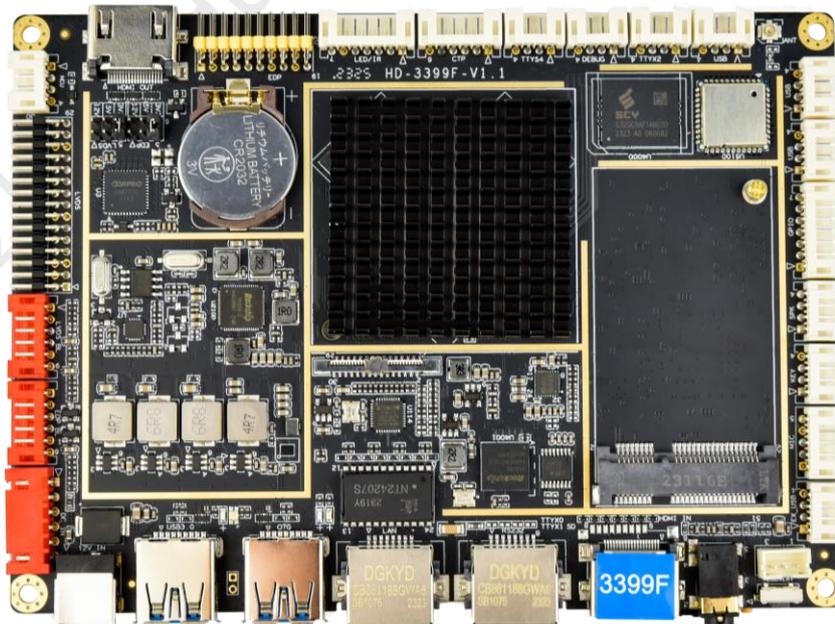
V. Internet Update

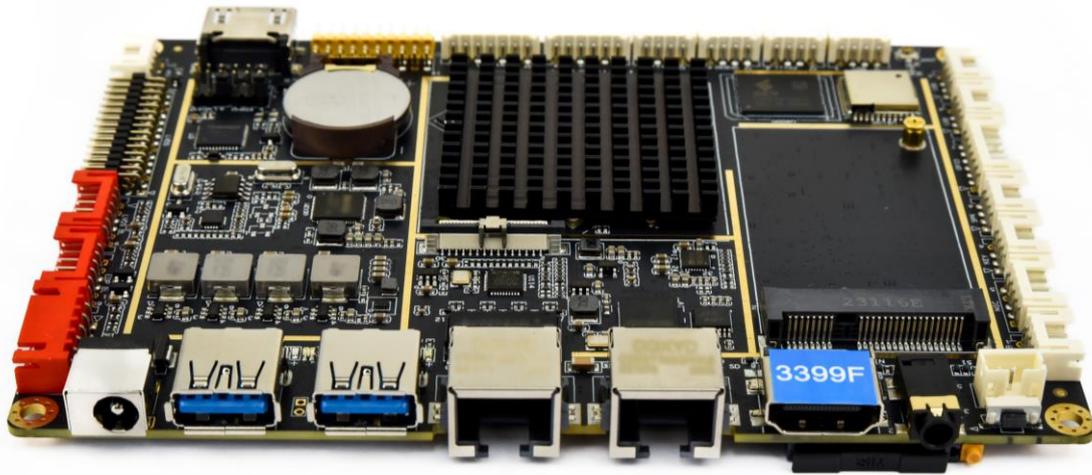
Internet remote management

Anytime & anywhere operation available



Chapter IV Appendix: Product Appearance





Note:

1. The model label is attached to the sales product. The product picture in the specification is different from the actual product. It is not a fake or inferior product. If you have any questions, please contact us for confirmation.

2. Do not operate with power on, Do not hot swap.